

Queensland All Schools

CANCELLATIONS, REFUNDS & WITHDRAWALS POLICY

2024

CANCELLATION OF THE QAS EVENT

Notes on the Policy – The All Schools event is a massive undertaking and requires significant financial commitment. Upfront costs include wages, insurances, council permits, booking and hire fees, and other associated administrative outgoings which occur well before the event takes place. As such these costs are borne by the client schools. Cancellation is usually due to weather but can also occur due to other unforeseen circumstances (e.g. Government direction, Pandemic, Venue closure, safety concerns etc.) Every effort is made to ensure that the event will go ahead however, in unforeseen circumstances resulting in cancellation the following Policy shall apply. All schools who nominate are required to agree to these terms on entry.

CANCELLATION PRIOR TO EVENT COMMENCING

- FOR AUSTRALIAN BASED TEAMS SHOULD ABANDONMENT OCCUR BEFORE THE EVENT BEGINS, A
 CREDIT NOTE OR PARTIAL REFUND MAY BE PAYABLE UP TO A MAXIMUM OF 50% OF THE EVENT
 TEAM LEVY PAID.
- 2. FOR INTERNATIONAL BASED TEAMS SHOULD ABANDONMENT OCCUR BEFORE THE EVENT BEGINS, A CREDIT NOTE OR PARTIAL REFUND MAY BE PAYABLE UP TO A **MAXIMUM OF 80% OF THE EVENT TEAM LEVY PAID**.
- 3. REFEREE SURCHARGES ARE RETURNED IN FULL.

CANCELLATION DURING THE EVENT

- 4. SHOULD ANY CONDITIONS/CIRCUMSTANCES OCCUR THAT CAUSES THE ABANDONMENT OF THE EVENT AFTER IT HAS STARTED, THERE SHALL BE **NO REFUND** OF THE EVENT LEVY.
- 5. THERE MAY BE A PARTIAL REFUND OF THE REFEREE SURCHARGE.

WITHDRAWAL OF TEAMS FROM THE QAS EVENT

Notes – the QAS Draw is extremely complex. The unique nature of the QAS Draw whereby individual requirements of schools are factored into the schedule makes for serious issues when a school withdraws their teams at a late date. Late withdrawals also impact on the amount of time a replacement school has to organise. Therefore, strict penalties apply for any withdrawals and the later the withdrawal, the more severe the penalty may be. (see also Changes to the Draw below)

WITHDRAWAL PRIOR TO CONSTRUCTION OF THE DRAW

- 1. THE DRAW DEADLINE IS ADVERTISED AND IS USALLY BY END OF QLD SCHOOLS TERM 2.
- 2. TEAMS WHO WITHDRAW PRIOR TO DEADLINE SHALL RECEIVE A REFUND LESS A 10% ADMINISTRATION FEE.
- 3. ANY SURCHARGES PAID ARE FULLY REFUNDED.

WITHDRAWAL AFTER THE DRAW PROCESS BEGINS

- **4.** THERE IS NO REFUND FOR ANY TEAM WHO WITHDRAWS ONCE THE DRAW PROCESS HAS BEGUN (This date is advertised)
- 5. SCHOOLS WHO WITHDRAW TEAMS WITHOUT A VALID EXCUSE, AND WITHIN 72 hours OF THE EVENT MAY FACE SUSPENSION FROM THE QAS IN THE FOLLOWING YEAR AND OR A FINE OF \$A500.00

CHANGES TO THE DRAW AT QAS EVENT

Notes – once the QAS Draw has been constructed and subsequently released, changes are disruptive and often labour intensive. Should a school request a change to the draw (not an error) this will incur an administration fee. Changes to the draw will only be made if it is reasonably possible and does not demand a complete restructure or overhaul of the specific division, or disadvantages other schools. (e.g. moving an 18 girls team to the 18 Mixed division etc.) **The fee for any change to the draw is \$70.00 per change required.**